

## Reasonable Adjustments Policy – Cherished Minds

**Applicable to:** All clients of Cherished Minds and is to be upheld by all workers, volunteers, directors, subcontractors and other associates of Cherished Minds.

Cherished Minds is committed to providing excellence in disability services and is committed to make reasonable adjustments to the therapeutic environment and support plan to ensure effective and appropriate service delivery.

Cherished Minds will ensure that considerations are made through information collection, intake assessment, support planning and ongoing intervention and review to determine any reasonable adjustments that may be required during the course of support.

This may include that reasonable adjustments are made and maintained to the environment to uphold effective service delivery in an environment that is fit for purpose and each participants rights, health, privacy, dignity, safety and quality of life and independence is supported.

This may also include reasonable adjustments to the support plan where circumstances, preferences or options have changed impacting the current support plan goals and requiring reasonable adjustment to continue to uphold the above-mentioned qualities and values of service provision.

The consideration of reasonable adjustments will be upheld throughout the course of support and will be reviewed and re-established in agreement with both the provider and participant. Changes and reasonable adjustments will be made in writing or indicated in case notes and planning as appropriate.

Participants are free to request reasonable adjustments at any stage during the initial and ongoing support with the provider which can be done in person, by phone or in writing to the treating Psychologist or Director.